

Vostro 3420

Setup and Specifications

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Set up your Vostro 3420

NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

2. Finish operating system setup.

For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles [000131655](#) and [000131676](#) at www.dell.com/support.

For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
 - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

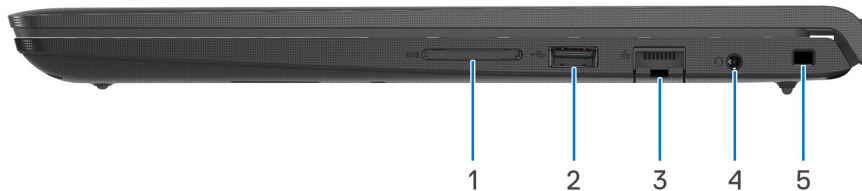
3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps

Resources	Description
	Dell Product Registration Register your computer with Dell.
	Dell Help & Support Access help and support for your computer.
	My Dell Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.
	SupportAssist SupportAssist is the smart technology that keeps your computer running at its best by optimizing settings, detecting issues, removing viruses and notifies when you need to make system updates. SupportAssist proactively checks the health of your system's hardware and software. When an issue is detected, the necessary system state information is sent to Dell to begin troubleshooting. SupportAssist is preinstalled on most of the Dell devices running Windows operating system. For more information, see SupportAssist for Home PCs User's Guide on www.dell.com/serviceabilitytools . NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.
	Dell Update Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article 000149088 at www.dell.com/support .
	Dell Digital Delivery Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 000128904 at www.dell.com/support .

Views of Vostro 3420

Right



1. SD-card slot

Reads from and writes to the SD card. The computer supports the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

2. USB 2.0 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

3. Network port

Connect an Ethernet (RJ-45) cable from a router or a broadband modem for network or Internet access, with a transfer rate of 10/100/1000 Mbps.

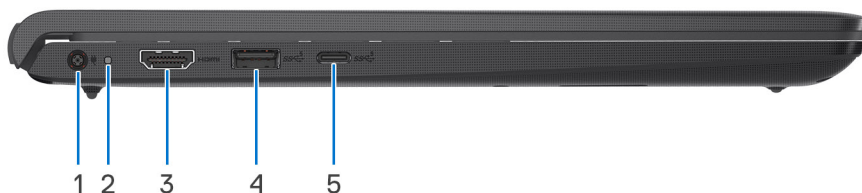
4. Headset (headphone and microphone combo) port

Connect headphones or a headset (headphone and microphone combo).

5. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

Left



1. Power-adaptor port

Connect a power adapter to provide power to your computer and charge the battery.

2. Power and battery-status light

Indicates the power state and battery state of the computer.

Solid white—Power adapter is connected and the battery is charging.

Solid amber—Battery charge is low or critical.

Off—Battery is fully charged.

NOTE: On certain computer models, the power and battery-status light are also used for diagnostics. For more information, see the *Troubleshooting* section in your computer's *Service Manual*.

3. HDMI 1.4 port

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

4. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

5. USB 3.2 Gen 1 (Type-C) port

Connect to external storage devices. Provides data transfer speeds up to 5 Gbps.

NOTE: This port supports video/audio streaming only for 12th Generation Intel Core.

NOTE: There are three USB 3.2 Gen 1 (Type-C) options available:

USB 3.2 Gen 1 Type-C port with DisplayPort 1.4 (on 12th Gen Processor configured with Type-C)

USB 3.2 Gen 1 Type-C port (on 11th Gen Processor configured with Type-C)

USB 3.2 Gen 1 port (on systems configured with Type-C)

Top

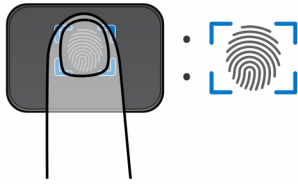


1. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 10 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.



NOTE: The highlighted area indicates the actual active fingerprint reader area and the image is for illustration purposes only.

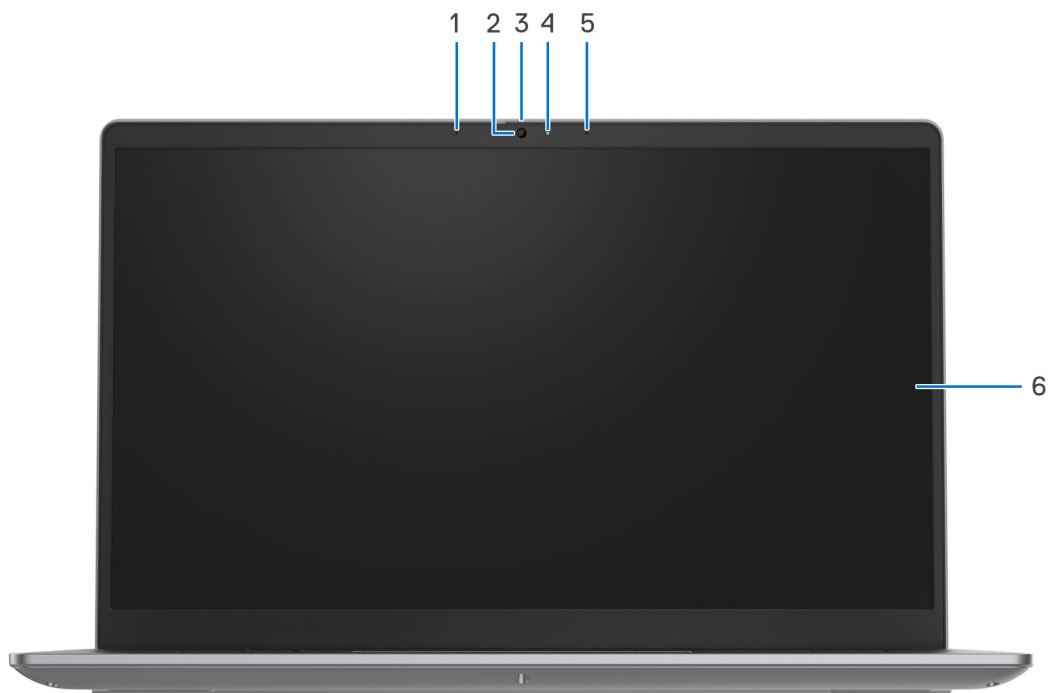
NOTE: The power-status light on the power button is available only on computers without the fingerprint reader. Computers that are shipped with the fingerprint reader that is integrated on the power button will not have the power-status light on the power button.

NOTE: To reset the battery, press and hold the power button for 25 seconds.

2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

Display



1. Left microphone (optional)

Provides digital sound input for audio recording and voice calls.

2. Camera

Enables you to video chat, capture photos, and record videos.

3. Privacy shutter (optional)

Slide the privacy shutter to cover the camera lens and protect your privacy when the camera is not in use.

4. Camera-status light

Turns on when the camera is in use.

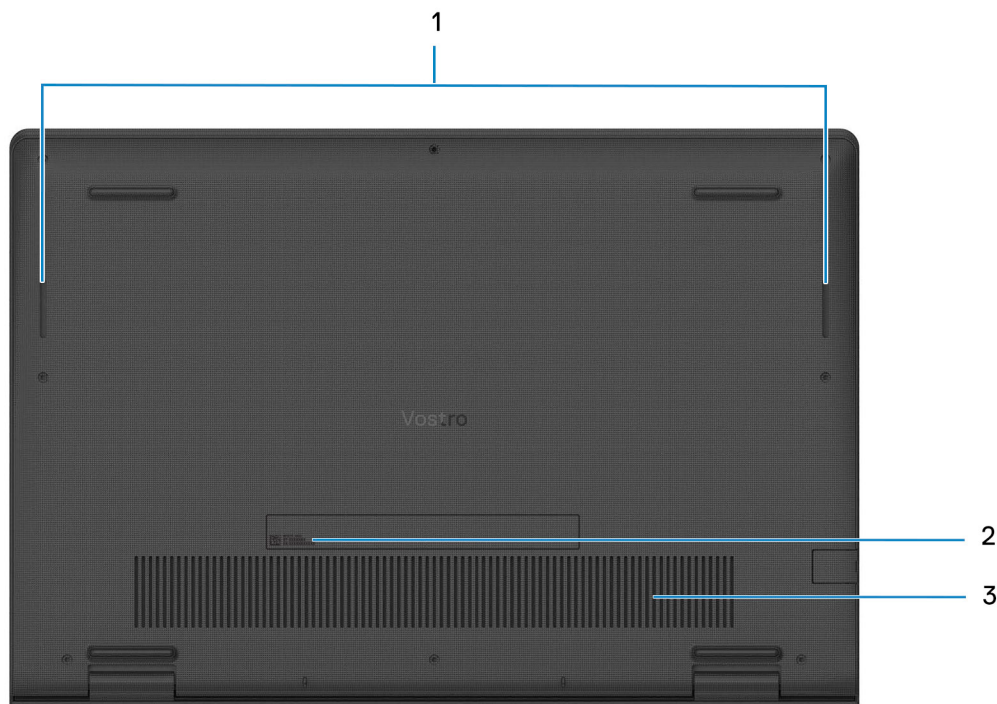
5. Right microphone

Provides digital sound input for audio recording and voice calls.

6. LCD panel

Provides visual output to the user.

Bottom



1. Speakers

Provide audio output.

2. Service Tag and regulatory labels

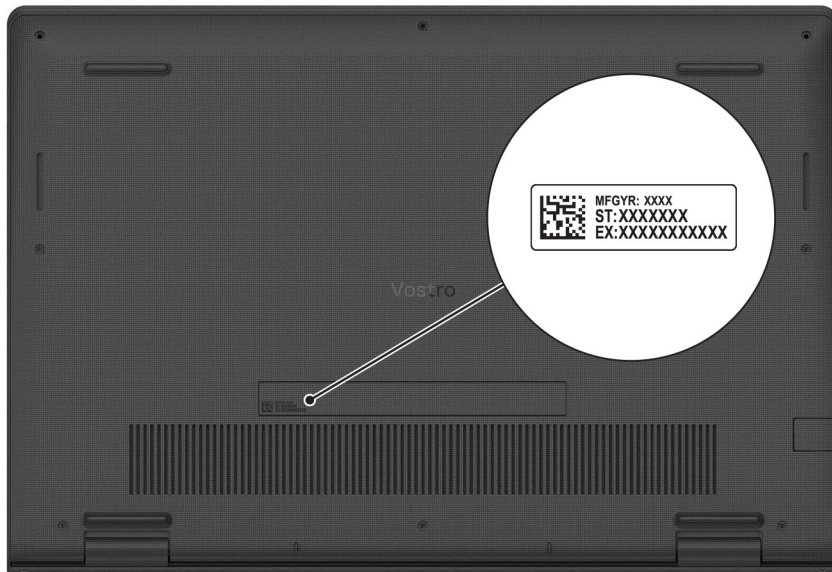
The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information. The regulatory label contains regulatory information of your computer.

3. Air vents

Air vents provide ventilation for your computer. Clogged air vents can cause overheating and can affect your computer's performance and potentially cause hardware issues. Keep the air vents clear of obstructions and clean them regularly to prevent build-up of dust and dirt. For more information about cleaning air vents, search for articles in Knowledge Base Resource at www.dell.com/support.

Service Tag

The service tag is a unique alphanumeric identifier that allows Dell service technicians to identify the hardware components in your computer and access warranty information.



Battery charge and status light

The following table lists the battery charge and status light behavior of your Vostro 3420.

Table 2. Battery charge and status light behavior

Power Source	LED Behavior	System Power State	Battery Charge Level
AC Adapter	Off	S0 - S5	Fully Charged
AC Adapter	Solid White	S0 - S5	< Fully Charged
Battery	Off	S0 - S5	11-100%
Battery	Solid Amber (590+/-3 nm)	S0 - S5	< 10%

- S0 (ON) - System is turned on.
- S4 (Hibernate) - The system consumes the least power compared to all other sleep states. The system is almost at an OFF state, expect for a trickle power. The context data is written to hard drive.
- S5 (OFF) - The system is in a shutdown state.

Specifications of Vostro 3420

Dimensions and weight

The following table lists the height, width, depth, and weight of your Vostro 3420.

Table 3. Dimensions and weight

Description	Values
Height:	
Front height	- Carbon Black / Titan Grey (Plastic): 0.74 in. (18.62 mm) - Titan Grey (Aluminium): 0.69 in. (17.52 mm)
Rear height	- Carbon Black / Titan Grey (Plastic): 0.77 in. (19.48 mm) - Titan Grey (Aluminium): 0.73 in. (18.48 mm)
Width	- Carbon Black / Titan Grey (Plastic): Width: 12.65 in. (321.27 mm) - Titan Grey (Aluminium): Width: 12.65 in. (321.27 mm)
Depth	- Carbon Black / Titan Grey (Plastic): 8.67 in. (220.26 mm) - Titan Grey (Aluminium): 8.65 in. (219.76 mm)
Weight  NOTE: The weight of your computer depends on the configuration ordered and manufacturing variability.	- Carbon Black / Titan Grey (Plastic): 3.29 lb (1.49 kg) - Titan Grey (Aluminium): 3.29 lb (1.49 kg)

Processor

The following table lists the details of the processors that are supported by your Vostro 3420 .

Table 4. Processor

Description	Option one	Option two	Option three	Option four	Option five	Option six	Option seven	Option eight
Processor type	12 th Generation Intel Core i7-1255U	12 th Generation Intel Core i5-1235U	12 th Generation Intel Core i3-1215U	11 th Generation Intel Core i7-1165G7	11 th Generation Intel Core i5-1135G7	11 th Generation Intel Core i3-1115G4	12 th Generation Intel Celeron 7305	12 th Generation Intel Pentium 8505
Processor wattage	15 W	15 W	15 W	15 W	15 W	15 W	15 W	15 W
Processor core count	10	10	6	4	4	2	5	5
Processor thread count	12	12	8	8	8	4	5	6
Processor speed	1.70 GHz to 4.70 GHz	1.30 GHz to 4.40 GHz	1.20 GHz to 4.40 GHz	2.80 GHz to 4.70 GHz	2.40 GHz to 4.20 GHz	1.70 GHz to 4.10 GHz	Up to 1.10 GHz	1.20 GHz to 4.40 GHz

Table 4. Processor (continued)

Description	Option one	Option two	Option three	Option four	Option five	Option six	Option seven	Option eight
Processor cache	12 MB	12 MB	10 MB	12 MB	8 MB	6 MB	8 MB	8 MB
Integrated graphics	Intel Iris Xe Graphics	Intel Iris Xe Graphics	Intel UHD Graphics	Intel Iris Xe Graphics	Intel Iris Xe Graphics	Intel UHD Graphics	Intel UHD Graphics	Intel UHD Graphics

Chipset

The following table lists the details of the chipset supported by your Vostro 3420

Table 5. Chipset

Description	Option one	Option two
Processors	11 th Generation Intel Tiger Lake Processor Core i3/i5/i7	12 th Generation Intel Alder Lake Core i3/i5/i7, Celeron and Pentium Processors
Chipset	Intel Tiger Lake (Integrated in the processor)	Intel Alder Lake (Integrated in the processor)
DRAM bus width	64-bit	64-bit
Flash EPROM	8 MB + 16 MB	32 MB
PCIe bus	Up to Gen3	Up to Gen4

Operating system

Your Vostro 3420 supports the following operating systems:

- Windows 11 Home, 64-bit
- Windows 11 Pro, 64-bit
- Windows 11 Pro National Academic, 64-bit
- Ubuntu 20.04 LTS, 64bit

Memory

The following table lists the memory specifications of your Vostro 3420.

Table 6. Memory specifications

Description	Values
Memory slots	Two-SODIMM slots
Memory type	DDR4
Memory speed	2666 Mhz/3200 MHz (with Type-C configuration)
Maximum memory configuration	16 GB
Minimum memory configuration	4 GB

Table 6. Memory specifications (continued)

Description	Values
Memory size per slot	4 GB, 8 GB, 16 GB
Memory configurations supported	• 4 GB, 1 x 4 GB • 8 GB, 1 x 8 GB • 8 GB, 2 x 4 GB • 12 GB, 1 x 4 GB + 1 x 8 GB • 16 GB, 1 x 16 GB • 16 GB, 2 x 8 GB

External ports

The following table lists the external ports of your Vostro 3420.

Table 7. External ports

Description	Values
Network port	One Flip-Down RJ-45 Ethernet port 10/100/1000 Mbps
USB ports	• One USB 3.2 Gen 1 Type-C port with DisplayPort 1.4 (on 12th Gen Processor configured with Type-C) • One USB 3.2 Gen 1 Type-C port (on 11th Gen Processor configured with Type-C) • One USB 3.2 Gen 1 port (on systems configured with Type-C) • Two USB 3.2 Gen 1 port (on systems configured with non Type-C) • One USB 2.0 port
Audio port	One headset (headphone and microphone combo) port
Video port	One HDMI 1.4 port
Media-card reader	One SD-card slot
Power-adaptor port	One DC-in port (4.50 mm standard plug)
Security-cable slot	One wedge-shaped security slot

Internal slots

The following table lists the internal slots of your Vostro 3420.

Table 8. Internal slots

Description	Values
M.2	• One M.2 2230 slot for WLAN • One M.2 2230/2280 slot for solid-state drive  NOTE: To learn more about the features of different types of M.2 cards, search in the Knowledge Base Resource at www.dell.com/support.

Ethernet

The following table lists the wired Ethernet Local Area Network (LAN) specifications of your Vostro 3420.

Table 9. Ethernet specifications

Description	Values
Model number	Integrated Realtek RTL8111H
Transfer rate	10/100/1000 Mbps

Wireless module

The following table lists the Wireless Local Area Network (WLAN) module specifications of your Vostro 3420.

Table 10. Wireless module specifications

Description	Option one	Option two	Option three
Model number	Realtek RTL8821CE	Intel 9462	Intel AX201 (optional)
Transfer rate	Up to 433 Mbps	Up to 433 Mbps	Up to 2400 Mbps
Frequency bands supported	2.40 GHz/5 GHz	2.40 GHz/5.00 GHz	2.40 GHz/5.00 GHz
Wireless standards	• Wi-Fi 802.11a/b/g • Wi-Fi 4 (Wi-Fi 802.11n) • Wi-Fi 5 (Wi-Fi 802.11ac)	• Wi-Fi 802.11a/b/g • Wi-Fi 4 (Wi-Fi 802.11n) • Wi-Fi 5 (Wi-Fi 802.11ac)	• Wi-Fi 802.11a/b/g • Wi-Fi 4 (Wi-Fi 802.11n) • Wi-Fi 5 (Wi-Fi 802.11ac) • Wi-Fi 6 (Wi-Fi 802.11ax)
Encryption	• 64-bit/128-bit WEP • AES-CCMP • TKIP	• 64-bit/128-bit WEP • AES-CCMP • TKIP	• 64-bit/128-bit WEP • AES-CCMP • TKIP
Bluetooth	Bluetooth 5.0	Bluetooth 5.1	Bluetooth 5.2

Audio

The following table lists the audio specifications of your Vostro 3420.

Table 11. Audio specifications

Description	Values
Audio controller	• Realtek ALC3204 • Realtek ALC3254 • Cirrus CS8409
Stereo conversion	Supported
Internal audio interface	High definition audio
External audio interface	One headset (headphone and microphone combo) port
Number of speakers	Two
Internal-speaker amplifier	Supported (TI-TAS5825 - with Cirrus controller)

Table 11. Audio specifications (continued)

Description		Values
External volume controls		Keyboard shortcut controls
Speaker output:		
	Average speaker output	2 W
	Peak speaker output	2.5 W
Subwoofer output		Not supported
Microphone		• Dual-array microphones (Aluminum) • Single integrated microphone (Plastic)

Storage

This section lists the storage options on your Vostro 3420.

- M.2 2230 Class 35 solid-state drive
- M.2 2280 Class 40 solid-state drive
- M.2 2280 solid-state drive, QLC

Table 12. Storage specifications

Storage type	Interface type	Capacity
M.2 2230 Class 35 solid-state drive	PCIe NVMe Gen3 x4	Up to 1 TB
M.2 2230 Class 35 solid-state drive	PCIe NVMe Gen4 x4	Up to 1 TB
M.2 2280 Class 40 solid-state drive	PCIe NVMe Gen4 x4	Up to 2 TB
M.2 2280 solid-state drive, QLC	PCIe NVMe Gen3 x4	Up to 1 TB

Media-card reader

The following table lists the media cards supported by your Vostro 3420.

Table 13. Media-card reader specifications

Description	Values
Media-card type	SD card
Media-cards supported	• Secure Digital (SD) • Secure Digital High Capacity (SDHC) • Secure Digital Extended Capacity (SDXC)
NOTE: The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.	

Keyboard

The following table lists the keyboard specifications of your Vostro 3420.

Table 14. Keyboard specifications

Description	Values
Keyboard type	Backlit keyboard
Keyboard layout	QWERTY
Number of keys	• United States and Canada: 79 keys • United Kingdom: 80 keys • Japan: 83 keys
Keyboard size	X= 19.05 mm key pitch Y= 18.05 mm key pitch
Keyboard shortcuts	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.  NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program.

Camera

The following table lists the camera specifications of your Vostro 3420.

Table 15. Camera specifications

Description	Values				
Number of cameras	One				
Camera type	There are 2 camera options: • 720p at 30 fps HD camera, single-integrated microphone (Plastic) • 1080p at 30 fps FHD RGB camera Dual-array microphones (Aluminum)				
Camera location	Front camera				
Camera sensor type	CMOS sensor technology				
Camera resolution:					
<table><tr><td></td><td>Still image</td></tr><tr><td></td><td>Video</td></tr></table>		Still image		Video	• 0.92 megapixel (HD) • 2 megapixels (FHD) • 1280 x 720 (HD) at 30 fps • 1920 x 1080 (FHD) at 30 fps
	Still image				
	Video				
Diagonal viewing angle:	• 78.60 (HD) • 82 (FHD)				

Touchpad

The following table lists the touchpad specifications of your Vostro 3420.

Table 16. Touchpad specifications

Description		Values
Touchpad resolution:		
	Horizontal	300
	Vertical	300
Touchpad dimensions:		
	Horizontal	114.40 mm (4.50 in.)
	Vertical	69.40 mm (2.73 in.)
Touchpad gestures		For more information about touchpad gestures available on Windows, see the Microsoft knowledge base article at support.microsoft.com .

Power adapter

The following table lists the power adapter specifications of your Vostro 3420.

Table 17. Power adapter specifications

Description		Values
Type		65 W AC adapter, Barrel type
Connector dimensions:		
	External diameter	4.50 mm (0.17 in.)
	Internal diameter	2.90 mm (0.11 in.)
Power-adapter dimensions:		
	Height	28 mm (1.10 in.)
	Width	106 mm (4.17 in.)
	Depth	48 mm (1.89 in.)
Power-adapter weight (maximum)		0.3 kg (0.66 lb)
Input voltage		100 VAC x 240 VAC
Input frequency		50 Hz x 60 Hz
Input current (maximum)		1.70 A
Output current (continuous)		3.34 A
Rated output voltage		19.50 VDC
Temperature range:		

Table 17. Power adapter specifications (continued)

Description		Values
	Operating	0°C to 40°C (32°F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)
 CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

Battery

The following table lists the battery specifications of your Vostro 3420.

Table 18. Battery specifications

Description		Option one	Option two
Battery type		3-cell, 41 Wh "smart" lithium ion	4-cell, 54 Wh "smart" lithium ion
Battery voltage		11.25 VDC	15.00 VDC
Battery weight (maximum)		0.19 Kg (0.41 lb)	0.24 kg (0.54 lbs)
Battery dimensions:			
	Height	206.40 mm (8.12 in.)	271.90 mm (10.70 in.)
	Width	82.00 mm (3.22 in.)	82.00 mm (3.22 in.)
	Depth	5.75 mm (0.22 in.)	5.75 mm (0.22 in.)
Temperature range:			
	Operating	When charging battery: - Initiate charging: 0°C to 45°C (32°F to 113°F) - Upper limit for charging (maximum): 50°C (122°F) When discharging battery: - Normal discharging: 0°C to 60°C (32°F to 140°F) - Over temperature protection (maximum): 70°C (158°F)  NOTE: The battery does not allow discharge past this temperature.	When charging battery: - Initiate charging: 0°C to 45°C (32°F to 113°F) - Upper limit for charging (maximum): 50°C (122°F) When discharging battery: - Normal discharging: 0°C to 60°C (32°F to 140°F) - Over temperature protection (maximum): 70°C (158°F)  NOTE: The battery does not allow discharge past this temperature.
	Storage	-20°C to 60°C (-4°F to 140°F)	-20°C to 60°C (-4°F to 140°F)
Battery operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Battery charging time (approximate)  NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on		Standard Charge/Predominately AC User Charge Method: 0°C - 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours	Standard Charge/Predominately AC User Charge Method: 0°C - 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours

Table 18. Battery specifications (continued)

Description	Option one	Option two
the Dell Power Manager see, <i>Me and My Dell</i> on www.dell.com .	16°C - 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours Express Charge Method: 0°C - 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours 16°C - 45°C normal express charge 46°C - 50°C maximum allowable charge time from 0% to 80% RSOC is 1 hour 46°C - 50°C maximum allowable charge time from 0% to 100% RSOC is 2 hours Express Charge Boost Charge Method (Fast Charge for Initial 35%): 16°C - 45°C target charge time from 0% to 35% RSOC is 20 mins for Accelerated Charge	16°C - 50°C maximum allowable charge time from 0% to 100% RSOC is 3 hours Express Charge Method: 0 - 15°C maximum allowable charge time from 0% to 100% RSOC is 4 hours 16 - 45°C normal express charge 46°C - 50°C maximum allowable charge time from 0% to 80% RSOC is 1 hour 46°C - 50°C maximum allowable charge time from 0% to 100% RSOC is 2 hours
Coin-cell battery	NA	NA
 CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

Display

The following table lists the display specifications of your Vostro 3420.

Table 19. Display specifications

Description	Option one	Option two
Display type	14-inch High Definition (HD)	14-inch Full High Definition (FHD)
Touch options	No	No
Display-panel technology	Twisted Nematic (TN)	In-Plane Switching (IPS)
Display-panel dimensions (active area):		
Height	174.02 mm (6.85 in.)	174.02 mm (6.85 in.)
Width	309.37 mm (12.18 in.)	309.37 mm (12.18 in.)
Diagonal	355.60 mm (14.00 in.)	355.60 mm (14.00 in.)
Display-panel native resolution	1366 x 768	1920 x 1080
Luminance (typical)	220 nits	250 nits
Megapixels	1.05	2.07
Color gamut	45% NTSC typical	NTSC 45% typical

Table 19. Display specifications (continued)

Description	Option one	Option two
Pixels Per Inch (PPI)	112 ppi	158 ppi
Contrast ratio (min.)	300:1	500:01
Response time (max.)	21 ms	35 ms
Refresh rate	60 Hz	60 Hz
Horizontal view angle	45 degrees (Left/Right)	85 degrees (Left/Right)
Vertical view angle	15 degrees (Up) / 35 degrees (Down)	85 degrees (Up) / 85 degrees (Down)
Pixel pitch	0.2265 mm x 0.2265 mm	0.161x0.161 mm
Power consumption (maximum)	2.50 W	3.90 W
Anti-glare vs glossy finish	Anti-glare	Anti-glare

Sensor

The following table lists the sensor of your Vostro 3420.

Table 20. Sensor

Sensor support
Hall sensor

GPU—Integrated

The following table lists the specifications of the integrated Graphics Processing Unit (GPU) supported by your Vostro 3420.

Table 21. GPU—Integrated

Controller	Memory size	Processor
Intel Iris Xe Graphics	Shared system memory	12th Generation Intel Core i5/i7 11th Generation Intel Core i5/i7
Intel UHD Graphics	Shared system memory	12th Generation Intel Core i3 11th Generation Intel Core i3/Intel Celeron/Pentium

GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Vostro 3420.

Table 22. GPU—Discrete

Controller	Memory size	Memory type
NVIDIA GeForce MX350	2 GB	GDDR5
NVIDIA GeForce MX550	2 GB	GDDR6

Hardware security

The following table lists the hardware security of your Vostro 3420.

Table 23. Hardware security

Hardware security
1 Wedge-shaped lock slot
SafeID including Trusted Platform Module (TPM) 2.0
Support BIOS password update via (Dell Command Configure)
Support DDPE UEFI Preboot Authentication (PBA) solution for Windows 8 and greater
BIOS Disable TPM (KillTPM)
Trusted Platform Module TPM 2.0
SafeBIOS: includes Dell Off-host BIOS Verification, BIOS Resilience, BIOS Recovery, and additional BIOS Controls
China TPM

Operating and storage environment

This table lists the operating and storage specifications of your Vostro 3420.

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 24. Computer environment

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.80 ft to 10000 ft)	-15.2 m to 10668 m (-49.80 to 35000 ft)
 CAUTION: Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse.

ComfortView

 **WARNING:** Prolonged exposure to blue light from the display may lead to long-term effects such as eye strain, eye fatigue, or damage to the eyes.

Blue light is a color in the light spectrum which has a short wavelength and high energy. Chronic exposure to blue light, particularly from digital sources, may disrupt sleep patterns and cause long-term effects such as eye strain, eye fatigue, or damage to the eyes.

ComfortView mode can be enabled and configured using the Dell CinemaColor application.

ComfortView mode complies with TÜV Rheinland's requirement for low blue light displays.

Low blue light: Dell ComfortView software technology reduces harmful blue light emissions to make extended screen time easy on your eyes.

To reduce the risk of eye strain, it is also recommended that you:

- Position the display at a comfortable viewing distance between 20 and 28 inches (50 and 70 cm) from your eyes.
- Blink frequently to moisten your eyes, wet your eyes with water, or apply suitable eye drops.
- Look away from your display, and gaze at a distant object at 20 ft (609.60 cm) away for at least 20 seconds during each break.
- Take an extended break for 20 minutes every two hours.

Keyboard shortcuts of Vostro 3420

 **NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift + 2**, **@** is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing **Fn + Esc**. Subsequently, multi-media control can be invoked by pressing **Fn** and the respective function key. For example, mute audio by pressing **Fn + F1**.

 **NOTE:** You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in BIOS setup program.

Table 25. List of keyboard shortcuts

Function key	Primary behavior
F1	Mute audio
F2	Decrease volume
F3	Increase volume
F4	Play/Pause
F5	Toggle keyboard backlight (optional)
F6	Decrease brightness
F7	Increase brightness
F8	Switch to external display
F10	Print screen
F11	Home
F12	End

The **Fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 26. Secondary behavior

Function key	Secondary behavior
Fn + F1	Operating system and application specific F1 behavior
Fn + F2	Operating system and application specific F2 behavior
Fn + F3	Operating system and application specific F3 behavior
Fn + F4	Operating system and application specific F4 behavior
Fn + F5	Operating system and application specific F5 behavior
Fn + F6	Operating system and application specific F6 behavior
Fn + F8	Operating system and application specific F8 behavior

Table 26. Secondary behavior (continued)

Function key	Secondary behavior
Fn + F9	Operating system and application specific F9 behavior
Fn + F10	Operating system and application specific F10 behavior
Fn + F11	Operating system and application specific F11 behavior
Fn + F12	Operating system and application specific F12 behavior
Fn + PrtScr	Turn off/on wireless
Fn + B	Pause/Break
Fn + Insert	Sleep
Fn + S	Toggle scroll lock
Fn + H	Toggle between power and battery-status light/hard-drive activity light
Fn + R	System request
Fn + Ctrl	Open application menu
Fn + Esc	Toggle Fn-key lock
Fn + PgUp	Page up
Fn + PgDn	Page down
Fn + Home	Home
Fn + End	End

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 27. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
My Dell app	
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	www.dell.com/support/windows www.dell.com/support/linux
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at www.dell.com/support . For more information on how to find the Service Tag for your computer, see Locate the Service Tag on your computer .
Dell knowledge base articles for a variety of computer concerns	1. Go to www.dell.com/support. 2. On the menu bar at the top of the Support page, select Support > Knowledge Base. 3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.